

SmartRequest

Smarter Surgical Booking Starts Here

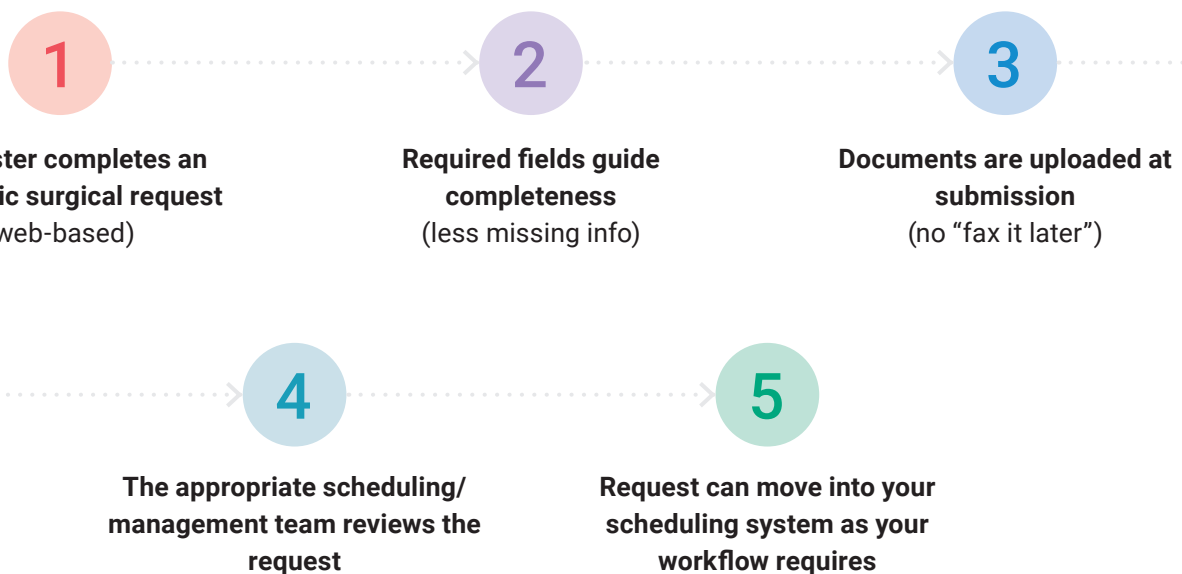
Electronic Surgical Requests, Without the Paper Chase

SmartRequest is a secure, web-based platform that standardizes surgical booking requests, so every case arrives complete, legible, and ready to schedule. Replace paper forms and endless faxing with a streamlined electronic pathway built for real-world perioperative workflows.

How SmartRequest Fits Into Your Workflow

SmartRequest acts as the front door to surgical scheduling, standardizing the intake process so requests arrive organized, complete, and ready for the next step.

Typical flow:



Result: fewer delays, fewer clarification cycles, and a smoother experience for everyone involved.

Key Features & Benefits



Built for Complete Requests

SmartRequest helps ensure all required details are captured upfront, so incomplete submissions don't stall in inboxes, binders, or fax queues.



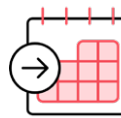
Reduces Manual Work and Fax Dependence

One of the biggest wins: getting away from paper and fax-driven workflows that slow everything down and create avoidable risk.



Documents Uploaded Before It Hits Scheduling

Attach supporting documentation at the time of request, helping teams reduce rework and chase-downs.



Integrates with Scheduling Workflows

SmartRequest is designed to integrate with scheduling systems, including Picis scheduling, so that requests can move efficiently into downstream processes.



Web-Based Access

Unlike tools that require VPN/Citrix-style access, SmartRequest is web-based, making it easier for stakeholders to submit requests from virtually anywhere.



Designed for a More Seamless Digital Pathway

SmartRequest supports a future-facing direction: connecting the request process more directly with surgeon-side systems and third parties to reduce friction and improve continuity.

SmartRequest Highlights

A modern intake platform for surgical requests:

- Web-based surgical request submission
- Structured request capture to improve completeness
- Document upload at time of request
- Reduced reliance on paper and fax workflows
- Integration-ready approach for scheduling workflows
- Roadmap potential for tighter surgeon-side interoperability

FAQ

What is SmartRequest?

SmartRequest is a web-based platform for submitting surgical booking requests electronically, helping ensure requests are complete and include required documentation before they reach scheduling workflows.

What problem does SmartRequest solve?

It addresses the common pain points of paper/fax-based processes, missing information, illegible forms, lost documentation, and repeated follow-ups by standardizing and digitizing the request process.

Does SmartRequest require VPN or Citrix access?

No. SmartRequest is designed as a web-based platform, reducing the need for VPN-style access that can limit usability.

Can SmartRequest integrate with scheduling systems?

Yes. SmartRequest is designed to integrate with scheduling workflows, including Picis scheduling, and is being built with a longer-term view toward more seamless digital pathways.

Ready to Modernize Surgical Requests?



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